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ILLINOIS COMMERCE COMMISSION

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COMMERCE COMMISSION

Illinois Commerce Commission

2008 AUG 11 A 11: 21 <sup>185</sup>

Delores Quinn  
Complainant

CHIEF CLERK'S OFFICE Case 08-0088

Vs.  
People Gas Light Coke Company  
Respondent

Administrative Law Judge  
David Gilbert

July 22, 2008

Complainant Response To:

"Respondent Draft Proposed Order"

*As Requested by, A.L.J.*

I, Delores Quinn, Complainant, filed a complaint on the date of February 4, 2008 against People Gas (Respondent) with Illinois Commerce Commission due to the billing charges along with the lack of "Heat" at my residence, 432 N. 59<sup>th</sup> St. Chicago, IL 60621.

On March 20, 2008, a status hearing was scheduled for all parties before A.L.J. David Gilbert. There was an introduction among all in the room, except for the African American female who entered and sat down either taking notes or completing crossword puzzle. There was a Caucasian female who was introduced by A.L.J. Gilbert, as the recorder for the day. She never took notes, only my name and address, which was requested by A.L.J.

On May 12, 2008, there was an evidentiary hearing. I presented myself as Pro-se, at that meeting only. In a review of this, "Draft Response Order", page 1, 2<sup>nd</sup> paragraph; at the conclusion of the hearing on "June 17, 2006". The record was marked "Heard and Taken." Was there a typing error that would have been dated "June 17, 2008??" Either date of this conclusion hearing, I'm totally unaware of. I was informed that on May 12, 2008, by A.L.J., that I have the right to respond to "Respondent Draft."

Testimony Of Parties

My actual complaint began with an <sup>Agreement</sup> ~~argument~~ between Lt. Governor-Pat Quinn, Office and a representative from People Gas. A schedule to restore the gas service at my residence, 432 N. 59<sup>th</sup> St. Chicago, IL 60621, November 24, 2006, with a delayed payment of \$75.00, on December 3, 2006. "No Show Up for People Gas, Friday", November 24, 2006, therefore, I then called customer service on November 27, 2006, and was informed workers were at your home and left a "Sorry, missed you" on my door with a message left on my phone. I never received any of those notices. On November 27, 2006, mid-day, I received an apology and a promise to restore service today in my home. On March 20, 2008, I was stopped by A.L.J. Gilbert of revealing this information.

On November 27, 2006, ~~R.~~ Morin, People Gas service person, arrived at my home to restore the gas service. We first worked on the stove, stating "The flames are too high", therefore, he cut the stove off. I questioned him since he states "I usually work in the streets, not in homes to restore services." Mr. Morin gave me some tags for me to sign due to failed service. Mr. Morin, proceeded to my basement, where he travel several times back and forth to the thermostat for at least 1 hour. Mr. Morin, finally stated "I don't know how to light the furnace. Here's a tag for you to sign Ms. Quinn." I then refused to sign my name and said "I'll return these tags to People Gas with a complaint." Errors do

RISDRAN

happen! Mr. Risdran of People Gas testified to report that the Pressure Switch on the furnace wasn't operating. Well!! Well!! Well!! How come that report wasn't on tag number 869071? On November 27, 2006, two service persons arrived together after Mr. Morin's departure. The stove was then turned on after I showed them the tags. Both men were in my basement with one giving the statement "This guy has f\*\*\*ed up this system!" The furnace was turned on by the two service persons and was out by 8:30 pm, I made consistent complaints of the lack of heat in my home to People Gas and others.

May 12, 2008, the evidentiary hearing the exhibits 1-9 were read by Mr. Risdran. I objected to the reading of exhibit 3 by respondent, "I live alone. Why would I open my door at 12:58am to speak with anyone?" The A.L.J. Gilbert overruled my objections.

In summary, this matter deals with common sense with an act of faultless - favoritism towards People Gas, Light, and Coke Company. In my complaint, I stated the stove and hot heater tank was ~~not~~ turned on and was no heat from the furnace. The second floor was ice cold. The space heater couldn't heat my entire home. Why didn't People Gas check the meter during the months of my complaints, November 27, 2006 through June 2007? Why remove the meter December 10, 2007 for a testing after I made a call to Illinois Commerce Commission with my complaints September 2007?

May 12, 2008, the A.L.J. David Gilbert made a comment to me: "Ms. Quinn, I hope you see to having your gas service restored by the winter!" My response: "I hope there will be others to give a review besides you!" The A.L.J. informed me to respond to respondent attorney Mark L. Goldstein's letter. I requested thirty days to respond. BUT it's been already dismissed.

I'll leave with this note: I want a 1979 red Cadillac car, but I'll look like an idiot making car payments when the caddy isn't in my garage or parked in front of my home. The same with People Gas.

*Delores Quinn*  
\* *Delores Quinn*

*E 8-05-083*

Sincerely,  
Delores Quinn  
432 W. 59<sup>th</sup> St.  
Chicago, IL 60621  
(312) 315-4597

*My furnace, wasn't broken,  
until, Mr. Robert Morin, #1, service  
person, of People Gas, entered my home to  
restore the gas service, 11-27-06. There  
was a follow-up of, "6" service person  
who could not repair what, Mr. Morin,  
"did or didn't," No!!*

Certificate of Service July 24, 2008

I, Helones Quinn, Complainant,  
do hereby certify that on, July 24, 2008,  
copies were mailed to the name's and  
address listed below, of my review to,  
Respondant Proposed Hearst Order. Deposited  
at, U. S. Postal Service, Jackson & Hearborn.

Mrs. Elizabeth A. Galardo  
Chief Clerk  
Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Ill. 62701

Mr. Mark Goldstein  
Attorney Respondant  
3019 Providence Circle  
Mundelein, Ill. 60060

Mr. David Gilbert  
A. L. J.  
Illinois Commerce Commission  
160 N. La Salle St.  
Suite C-800  
Chgo. Ill. 60601

\* May 12, 2008, this  
witness report was  
refused by Respondent  
- attorney Goldstein, then  
agreed by, A.L.S.

5-09-08

TO WHOM IT MAY CONCERN,

FIRST LET ME SAY THIS, I AM  
A FRIEND OF DELORES QUINN AND  
I HAVE BEEN PRESENT IN HER  
HOUSE SEVERAL TIME DURING  
THE WINTER OF 2007. ONLY  
TO FIND HER HOUSE BEING TOO  
COLD TO BE INSIDE AT THIS TIME.

HER FURNACE WAS NOT WORKING LIKE IT  
SHOULD, TELLING ME THAT PEOPLE'S ENERGY  
WERE OVER AND CAUSE IT ~~TO~~ NOT TO WORK  
RIGHT.

THERE NEVER WAS A WARM DAY  
IN HER HOUSE DURING THAT WINTER "2007"  
WHEN I WAS AT HER HOUSE. THIS I  
CAN ~~XXX~~ SAY. THANK YOU FOR YOUR COOPERATION  
INTO ~~THIS~~ <sup>THIS</sup> MATTER. 2008 THE HOUSE  
WAS THE SAME, COLD,

SINCERELY,

Gabriel J. Martin

Robert J. Martin

4425 W. Haddon Ave.

Chicago, IL 60657

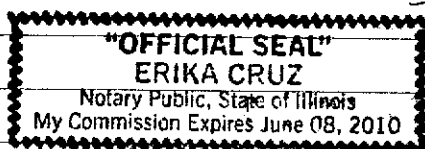
Subscribed and sworn to before me

773-489-2935

this 11 day of MAY 2008  
at Chicago, County of Cook, State of Illinois.

Notary Public

Erika Cruz



To: Whom It May Concern

From: Dr. Negale T. Jackson

Date: July 12, 2008

MEMORANDUM

*in 2003*  
I met Delorise Quinn<sup>↑</sup> who reside at 432 west 59<sup>th</sup> street Chicago Illinois, 60621, the

*2007 & 2008*  
winter of October, ~~2006~~ and I know for a fact she did not have cooking gas nor did

she have hot water and heat . She had a electric heater in her dining room which is

the first room you enter in when you walk through her front door.

*Dr. Negale T. Jackson*  
Dr. Negale T. Jackson

1-770-771-1467

Date: *July 12, 2008*